

Pro Add User Tool – User Guide



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Overview

Pro Add User tool is a utility developed to

- Restore SQL logins for Sage Pro ERP administrator level users and provide access to the SQL databases involved in the current Pro installation.

Need for the Tool

In Sage Pro ERP with SQL backend, a separate login in SQL server for every Pro user is needed to run Sage Pro ERP. If the SQL Server is crashed for any reason, then it will be difficult to create such users manually in SQL server because of the encryption handled in Pro.

In such cases, this tool may be used to create the corresponding SQL server logins for the administrative level users in Pro.

Functionality

Pro Add User tool provides the following functionalities.

Creating new login in SQL for Pro admin level users and automatically provide access to the SQL databases (Pro system and company databases) of the Sage Pro installation.

Requirements

- Sage Pro ERP installation that connects to SQL Server backend
- Administrative login and password of SQL Server

Installation Instructions

1. Extract the content of the PROADDUSER.ZIP file into a separate folder. Pro Add User tool will be ready to run once the file extraction process is over.

Important Note: Do not extract this zip file into the Sage Pro ERP folder.

Running the Tool

Important Note: Please make a complete backup of your Sage Pro ERP installation and the corresponding SQL system, company and temporary databases before running this tool.

1. From the Windows Explorer, navigate to the folder where the content of PROADDUSER.ZIP is extracted.
2. Select and execute the file "PROADDUSER.EXE" and it will launch the tool.

User Interface

Working Instructions

1. **Pro installation path:**
Enter / select the Sage Pro ERP installations root path.
2. **Pro system database (will be disabled):**
System database name used for the current Pro installation will be displayed here.
3. **Administrator User ID:**
Enter the SQL Server Administrator's login name
4. **Password (SQL Server):**
Enter the SQL Server Administrator's password.
5. **<Connect>**
Clicking on this button will attempt to connect to SQL server using the username and password entered in the above fields.
6. **Pro User Name:**
Select administrative level Pro user for which corresponding SQL login needs to be created in SQL Server. Only the admin level users of Sage Pro will be listed here.
7. **Password (Pro user):**
Enter the new password.
8. **Confirm Password:**
Re-type the new password.
9. **<Add>**

Clicking on this button will create a SQL server login for the currently selected Pro user. This will also automatically assign this user to the Sage Pro system and company databases.

10. <Close>

Clicking this button will close the tool.

Limitations

- DSN referenced (usually "Sage Pro ERP") in the Pro.ini must be available in the system to connect to SQL Server.
- Cannot create a user and assign the access rights on Pro databases to pre-existing SQL logins.

To reset the password of any Pro user, the corresponding SQL Server login (usually a Sage Pro user ID with a prefix of "AI") must be manually removed from the SQL logins and from all associated databases, before trying to add the user from this tool.

- This tool facilitates creation of Sage Pro Admin level users only.

The operator level users have to be created by logging into Sage Pro ERP using any one of the admin user created via this tool through the User File Maintenance. Note that the existing orphaned operator level user records have to be deleted and then have to create freshly.

- All program errors are not suppressed / handled in this tool.